

Re: New Owner Portal!

Dear Owner(s):

We are announcing our newly redesigned Homeowner Portal to allow you to access your association account details. With any Internet-enabled device, you can now view your current account balance, check your payment history, pay your assessments online, view pending violations or open work orders, communicate with your association manager and more.

To ensure your privacy, only homeowners who have provided an email address will receive emails automatically entered into the portal system. **If you have not already opted to receive emails, please contact us at** <u>support@sigmgmt.com</u>. Include your name, community name, address within the community, and your email address. This extra step is designed for the safety of your personal information because it allows us to verify each homeowner.

Once your email address has been opted in to the system, register your portal login. To get started, or go to:

http://www.sigmgmt.com/ or https://app.townsq.io/login

Click on **Login** or **Homeowner Portal** and then **Need to register?** to securely claim your account and set your password. Your email address will be your username.

The account number necessary to register is:

For security purposes, a return email will be sent to confirm you're the owner of that email account. Please check your SPAM folder as it may be filtered automatically.

After you click the link in the confirmation email, your account will be registered. You can now log into your account using your email address and the password you created when you registered.

Please contact us if you have questions and we will be happy to assist you.

Sincerely,

Signature Management Solutions, LLC